Creating your profile

Visit https://password.parker.edu/myPassword/. All users must create a profile before the tool can be used. To begin, click Edit My Profile:

Student/Alumni must type in their username@stu.parkernet.edu and password in the second blank.

Faculty/Staff must type in their username@parkernet.edu and password in the second blank.

Example: JStudent@stu.parkernet.edu

Example: JWorker@parkernet.edu
If you have forgotten your password or need assistance, please contact the Parker University Help Desk at 214.902.2430 or email helpdesk@parker.edu.

All three questions must be answered before setup is complete.

Lastly choose ‘Update’.
Completed! Now the Parker University Password Reset Tool can be used. Select ‘Return to Main Menu’
Resetting your password

Select ‘Reset my Password’ from the main menu.

Enter your username and select ‘Submit’.
You’ll be challenged for all three questions that were selected when creating your profile.

You now have two options.

1. You can create your own password. Passwords must be a minimum of 8 characters and contain capitals, numbers and letters. (Previous passwords cannot be used!)
2. Select ‘Generate’ and a password will be selected for you.
If successful, you will see the following screen. Select ‘Return to Main Menu now’.
Changing your password

Select ‘Change my Password’ from the Main Menu

Enter your username and password.
You now have two options.

1. You can create your own password. Passwords must be a minimum of 8 characters and contain capitals, numbers and letters. (Previous passwords cannot be used!)
2. Select ‘Generate’ and a password will be selected for you.

If successful, you will see the following screen. Select ‘Return to Main Menu now’.
Unlocking your Account

Select ‘Unlock my Account’ from the Main Menu.

Enter your username and select ‘Submit’. 
You’ll be challenged for all three questions that were selected when creating your profile.

Select ‘Unlock my Account’.

If successful, you’ll see this! Select ‘Return to Main Menu’.