



## PDF files not displaying correctly on Mac computers

When you are trying to access Blackboard using a Mac computer, an iPad, or an iPhone, PDF files might not display correctly. You may see a page that is just a blurred placeholder image. Here is a web page that explains the problem: <http://www.uh.edu/blackboard/help/mac-pdf/>

Here are some possible solutions:

- Upgrade your versions of Mac OS X and Adobe Reader. Adobe Reader is free. Depending on which version you have, your Mac OS X upgrade will also be free.
- When using a Mac computer, you can save the PDF file, open Acrobat Reader, and then import the file into Acrobat Reader.
- Install this PDF Browser Plugin: <http://www.schubert-it.com/pluginpdf/>. The plugin is free when used for educational purposes.

- Install the Google Chrome browser: <http://www.google.com/mac/>. Google Chrome has a built-in PDF viewer, which should correctly display embedded PDF files.
- Go to the library and print out the PDF file using a Windows PC.

I don't have a Mac computer to test this on, so if you find something in this help file is incorrect, please let me know.

Dr. Brown